



Boxwell Construction

Report Type	Shortly After Closing	Percentage of customers indicating they were satisfied or extremely satisfied	
100.0%	Recommendation Rate	Creative Solutions	100%
5 of 5 customers would recommend this company to a friend or family member. Nationally, an estimated 60% of customers would recommend their builder to a friend or family member.		Selections Process	100%
100.0%	Easier Than Expected Rate	Homeowner's Orientation	100%
5 of 5 of your previous customers indicated the overall experience was easier than expected.		Warranty Explanation	100%
83.3%	Response Rate	Condition Of Home	100%
5 of 6 of previous customers responded to the GuildQuality survey.		Work Done Right	100%
<p>THE FOLLOWING RECENT CUSTOMER COMMENTS WERE SELECTED FOR INCLUSION IN THIS REPORT:</p> <p>I'd like to say that I think Viri Brown and David Clingman added significant value and satisfaction to the project. Amy Wolf was also very helpful. --(General Comment)</p> <p>Tell Bob to take off the question about innovative techniques and all that. I don't know those things! It was a great experience and Bob and his team were great. --(General Comment)</p>		Design Center & Selections	100%
		Expertise	100%
		Professional & Organized	100%
		Innovation	100%
		Schedule	100%
		Budget Post-Con	100%
		Construction Quality	100%
		Communication	100%
		Problem Resolution	100%
		Clean & Safe	100%
		Employees & Subcontractors	100%
		Value	100%
		Trust Builder	100%
		Punchlist	100%
Overall Experience	100%		